



UNCG RESIDENTIAL MEAL PLAN TERMS AND CONDITIONS

2024-2025 Meal Plans (Fall 2024 –Spring 2025)

The University requires students residing in Cone, Grogan, Guilford, Mary-Foust, Moore/Strong, North Spencer, South Spencer, Weil/Weinfeld, Ragsdale/Mendenhall, Reynolds, Jefferson Suites, Bailey, Coit, Cotten, Gray, Hinshaw, Jamison, and Shaw to choose one of the three (3) All Access residential meal plans.

Residential students living in Spring Garden Apartments or Tower Village are required to choose any of the available All Access plans or Flex only plans.

Residential students living in Spartan Village are not required to purchase a meal plan. They can choose from any of the available plans if they wish.

All students, regardless of residence hall, **will initially be defaulted to the All Access 110** plan.

Meal plan fees are determined per semester. Meal plan selections made for the Fall semester will not automatically carry forward for the Spring semester. Students will need to adjust their plan accordingly during the open window.

By signing up for Housing, you have confirmed their Housing Contract and these terms and conditions.

A. Requirements

- a. Students must have an active housing assignment
- b. All charges for Meal Plans or Flex Plans will be placed on the student's account and will be subject to the same payment deadlines and penalties as other university charges.
- c. Meal Plans are assigned by residence halls.
 - a. **Required All Access Plans:** Cone, Grogan, Guilford, Mary Foust, Moore/Strong, North Spencer, South Spencer, Weil/Weinfeld, Ragsdale/Mendenhall, Reynolds, Jefferson Suites, Bailey, Coit, Cotten, Gray, Hinshaw, Jamison, and Shaw
 - b. **Required Meal Plan (All Access Plan or Flex):** Spring Garden Apartments, Tower Village
 - c. **Voluntary Meal Plan (All Access, Flex or None):** Spartan Village

B. Meal Plan Restrictions

- a. All Access plans meal plan holders are not allowed to share meal swipes with fellow students or guests.
- b. All Access plans come with a set number of guest swipes that can be redeemed for any meal period. Each guest pass is good for one meal per guest. Meal plan holders must accompany their guest to Fountain View to redeem the guest pass by presenting their UNCG Spartan Card to the cashier.

C. Cancellations

- a. Cancellation of meal plans will not be granted on the basis of special dietary restrictions alone. The dining program offers diverse menu options to accommodate most diets. **Reference:** [Navigating Food Allergies and Special Diets on Campus](#)

D. Meal Plan Petition for Accommodation - Process and Guidelines

Students who are submitting a request for a meal plan accommodation due to medically necessary dietary accommodations are required to submit documentation to verify eligibility. UNCG Dining will make every attempt to reasonably accommodate campus diners. Documentation must indicate a substantially limited ability to eat in the residential dining hall (Fountain View). Diagnosis, limitations, and severity, along with other specific information, should be documented according to the guidelines below. Students with medically necessary dietary accommodations must meet with the Dining Services Dietitian as part of the meal plan petition process. In the case of missing appointments with the dietitian, students are required to reschedule before the final ruling is made. Failure to show to a scheduled appointment with the Dining Services Dietitian will result in an automatic petition denial.

Meal Plan Accommodation Process

- a. Students requesting medically necessary dietary accommodations with regard to their meal plan must complete and submit the online [Meal Plan Accommodation Form](#)
- b. All requests will be reviewed by a committee comprised of UNC Greensboro staff members and UNC Greensboro Dining Services staff members
- c. Students will be provided an update on their meal plan accommodation request status within 15 business days after submitting their request. At this time, students will be notified if additional review is required.
- d. Approved meal plan accommodations are effective for the full academic year.

Meal Plan Accommodation Guidelines

- a. Students submitting a meal plan accommodation form due to medically necessary dietary accommodations must meet with the UNC Greensboro Dining Registered Dietician. During the confidential session, foods routinely consumed and avoided as well as symptoms associated with the stated condition will be discussed. The UNCG Dining Services Registered Dietitian has a responsibility

to maintain the confidentiality of the evaluation. Students must bring necessary medical documentation to their dietitian sessions. The dietitian, UNC Greensboro Executive Chef and UNC Greensboro Dining Services management team may meet with the student to determine the extent to which the student can be accommodated in the dining hall.

b. The Registered Dietitian will contact the student via email to coordinate a meeting. If the student does not respond to the meeting request within 5 days or fails to attend a scheduled meeting without notifying Dining within 24 hours of the appointment, the meal plan accommodation request will be denied.

c. Medical Documentation (if applicable):

a. Professionals conducting assessments, rendering diagnoses, and making recommendations for appropriate accommodations for students must be qualified to do so.

b. Examples of qualified medical professionals include board-certified allergists, medical doctors, physician assistants, and/or nurse practitioners. Please note that documentation acceptance is at the discretion of the dietitian and documents from other health professionals may not be accepted.

c. Medical or clinical diagnosis that require a dietary accommodation need must be identified by a licensed professional in the appropriate area of specialization.

d. Clearly define the impact of the condition on the student's dietary needs.

e. Severity factors of the dietary need must be stated.

f. Meal plan accommodation requests must be directly related to the individual's substantial limitation.

g. All documents should be on letterhead, typed, dated, signed and otherwise legible.

h. Documentation that is incomplete or does not specifically follow the guidelines above, or not specific may result in the denial of the student's request.

d. Report to Committee

a. After all the proper documentation has been received, the UNCG Dining Dietitian will provide the recommendation from UNCG Dining to the reviewing committee. The committee will take all recommendations into consideration before rendering a final decision.

These terms and conditions are subject to change without notice.

Updated July 2024